

Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs

LOK SABHA
UNSTARRED QUESTION NO. 5127
TO BE ANSWERED ON 02.04.2025

VACANCIES IN CONSUMER COMMISSIONS

5127. SHRI V K SREEKANDAN:

Will the Minister of **CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION** be pleased to state:

- (a) the details of existing vacancies under various categories in consumer commissions at the National, State and district levels;
- (b) whether it is true that the Government is considering to fill up these vacancies in a time bound manner;
- (c) if so, the details thereof;
- (d) whether it is also true that the Government is considering to improve the functioning by strengthening the Consumer Commissions; and
- (e) if so, the details thereof?

ANSWER

THE MINISTER OF STATE
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI B.L.VERMA)

(a) to (c) : At present, there are two vacancies of members in National Consumer Disputes Redressal Commission. The details of existing vacancies in State and District Consumer Disputes Redressal Commission are at **Annexure**.

As per Section 32 of the Consumer Protection Act, 2019, if, at any time, there is a vacancy in the office of the President or Member of the District Commission, the State Government may, by notification, direct -

- a) any other District Commission specified in that notification to exercise the jurisdiction in respect of that district also; or
- b) the President or a member of any other District Commission specified in that notification to exercise the powers and discharge the functions of the President or member of that District Commission also.

Under the provisions of the Consumer Protection Act, 2019, it is the responsibility of the State Governments to fill up the vacancies of President and Members in the State Commissions and District Commissions. Further, as per Rule 6(4) of the Consumer Protection (Qualification for appointment, method of recruitment, procedure of appointment, term of office, resignation and removal of the President and members of the State Commission and District Commission) Rules, 2020, the process of appointments shall be initiated by the State Government atleast 6 months before the vacancy arises. Also, the Central Government has been continuously taking up with the State Governments/UT Administrations for expeditious filling up of the existing and anticipated vacancies of President and Members of the Consumer Commissions.

(d) & (e) : To supplement the efforts of the State Governments, the Central Government provides financial assistance to the State Governments under the 'Strengthening Consumer Commissions' (SCC) Scheme for strengthening the infrastructure of consumer commissions so that minimum level of facilities are made available at each consumer commission. So far, a total of ₹ 27.56 Crores has been released to various States/U.Ts for the upgradation of infrastructure of consumer commissions.

ANNEXURE REFERRED TO IN REPLY TO PARTS (a) to (c) OF THE LOK SABHA UNSTARRED QUESTION NO. 5127 TO BE ANSWERED ON 02.04.2025 REGARDING VACANCIES IN CONSUMER COMMISSIONS.

S. No	State	State Commission				District Commission			
		President		Member		President		Member	
		Sanctioned Post	Vacant Post	Sanctioned Post	Vacant Post	Sanctioned Post	Vacant Post	Sanctioned Post	Vacant Post
1	A&N Island (UT)	1	1	4	0	1	0	2	2
2	Andhra Pradesh	1	1	4	1	17	1	34	1
3	Arunachal Pradesh	1	1	2	2	25	0	50	41
4	Assam	1	1	4	1	23	3	46	2
5	Bihar	1	0	4	0	38	21	76	40
6	Chandigarh (UT)	1	0	4	1	2	0	4	1
7	Chhattisgarh	1	0	4	3	17	7	54	17
8	D&N Haveli and D&D (UT)	1	1	3	2	1	1	2	1
9	Delhi (UT)	1	0	4	1	10	1	20	4
10	Goa	1	1	4	2	2	0	4	0
11	Gujarat	1	0	8	3	38	24	76	46
12	J&K (UT)	1	1	4	1	10	6	20	10
13	Kerala	1	0	4	3	14	5	28	26
14	Ladakh (UT)	1	1	2	2	2	2	4	3
15	Lakshadweep (UT)	1	0	4	0	1	0	2	0
16	Haryana	1	0	4	0	22	2	44	6
17	Himachal Pradesh	1	0	2	2	4	0	24	17
18	Jharkhand	1	1	4	3	24	6	48	13
19	Karnataka	1	1	8	7	33	14	66	12
20	Madhya Pradesh	1	1	5	3	25	5	102	32
21	Maharashtra	1	0	11	4	40	10	80	24
22	Manipur	1	1	4	1	3	0	6	6
23	Meghalaya	1	0	4	2	7	0	14	1
24	Mizoram	1	1	4	2	11	0	22	4
25	Nagaland	1	0	2	1	16	0	32	10
26	Odisha	1	1	4	0	31	17	62	44
27	Puducherry (UT)	1	1	4	2	1	0	2	0
28	Punjab	1	0	4	1	23	5	46	14
29	Rajasthan	1	0	10	3	37	11	74	42
30	Sikkim	1	1	4	2	6	0	12	6
31	Tamilnadu	1	0	4	4	30	3	64	16
32	Telangana	1	1	4	0	12	3	24	3
33	Tripura	1	0	2	0	4	1	8	0
34	Uttarakhand	1	1	4	1	13	9	26	1
35	Uttar Pradesh	1	0	4	1	79	35	158	77
36	West Bengal	1	0	10	5	26	17	52	16
Total		36	18	161	66	648	209	1388	538
