**ORIGINAL IN HINDI**

**Government of India**

# Ministry of Consumer Affairs, Food and Public Distribution

**Department of Consumer Affairs**

**LOK SABHA**

#### UNSTARRED QUESTION NO.5689

#### TO BE ANSWERED ON 30.4.2013

**Availability of Spare Parts**

5689. SHRI DATTA MEGHE:

(OIH)

**Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION miHkksDrk ekeys] [kk| vkSj lkoZtfud forj.k ea=h be pleased to state:**

(a) whether there are reports/complaints of harassment/exploitation of consumers on account of non-availability of spare parts of products sold by the Multi National Companies (MNCs) at their service centres in various parts of the country;

(b) if so, the details thereof indicating the number of such complaints received during the last three years and the current year; and

(c) the remedial steps taken in this regard?

**ANSWER**

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**THE MINISTER OF STATE (INDEPENDENT CHARGE)**

**FOR CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION**

**(PROF. K. V. THOMAS)**

(a) to (c) : No such specific complaint has come to the notice of Government in the Department of Consumer Affairs.

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